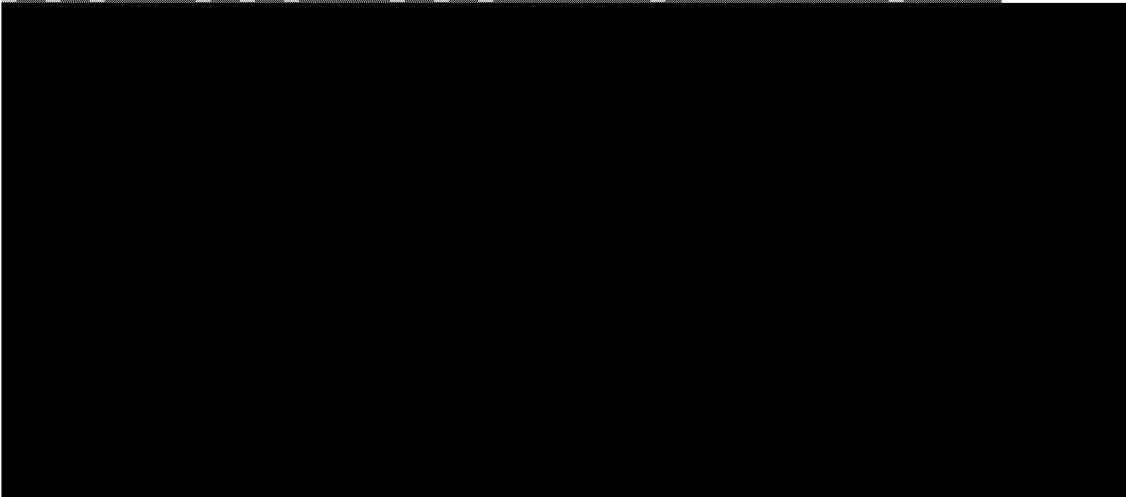


EXHIBIT 41

ISSUE	_11_23_2014	_11_30_2014	_12_07_2014	_12_14_2014	_12_21_2014

0626

12_28_2014 _01_04_2015 _01_11_2015 LAST_52W PREVIOUS_52W



0627

CADETAIL

ISSUE	case_id	created_orVin	series_name
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OTHER	K2867376	1/9/2015 5XYKU4A74FG [REDACTED]	SORENTO
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CADETAIL

OTHER K2869948 1/13/2015 5XYKUDA74EG [REDACTED] SORENTO

CADETAIL

OTHER K2868776 1/12/2015 KNAGM4AD1C5 [REDACTED]

OPTIMA
HYBRID

CADETAIL

OTHER K2870346 1/14/2015 KNAGM4AD6B5 [REDACTED]

OPTIMA
HYBRID

CADETAIL

series_year

2015

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2014

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2012

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CADETAIL

2011

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CADETAIL

history

*** NOTES 01/13/2015 02:56 PM Pacific Daylight Time SMarino Action Type:Dealer contact
Received email - pictures reviewed

Sent email to Tracy Hebert , service mgr @ LA040

1. After reviewing pictures: there is not any obvious signs of cause of the sunroof shatter, either due to external impact or not.
2. Advised KMA has authorized replacement of the sunroof as a one-time good will gesture on the behalf of the customer.

*** PHONE LOG 01/13/2015 03:13 PM Pacific Daylight Time SMarino Action Type:Outgoing call

Called customer - spoke to Salvador Hernandez

Writer advised

1. KMA has reviewed the pictures of the sunroof that the dealer supplied
2. After investigating and reviewing the pictured that were provided by LA040, there are no obvious signs of cause for sunroof shatter, either due to external impact or not
3. Kia Motors has authorized replacement of sunroof as one-time goodwill gesture

Mr. _____ stated:

1. What if this happens again
2. What happens if my child gets hurt next time
3. I am going out of town for a few day - do I have to pay for the rental if I can not pick up the vehicle until I get back. I am leaving tomorrow and I wont be back in town until monday 1/19.

Writer advised

1. Again - there are no obvious signs of cause for sunroof shatter, either due to external impact or not - Kia Motors has authorized replacement of sunroof as one-time goodwill gesture
2. Advised customer could only deal with current issue
3. Writer advised would cover rental until 1/20/15

*** PHONE LOG 01/13/2015 03:14 PM Pacific Daylight Time SMarino Action Type:Outgoing call
Called dealer, LA040 - left vmail for Tracy Hebert

CADETAIL

3 Customer stated saw their sunroof had shattered

Writer states:

- 1 Gave case number
- 2 Advised to have customer call in to intiate claim
- 3 Advised to contact dpsm if have not done so already

*** NOTES 01/14/2015 03:01 PM US Mountain Standard Time BSherrick Action Type:Dealer contact

Jake @ UT011

- 1, Want to know if we are authorized to repair this car yet

Writer stated:

1. This case is at NCA
2. Provided number to NCA
3. They will have to advise you of the status

*** PHONE LOG 01/14/2015 02:26 PM Pacific Daylight Time SMarino Action Type:Incoming call

Received call from dealer, UT011 - Spoke to Chris Milligan, service mgr

1. Reviewed case with Mr.Milligan
2. Advised need pictures
3. Gave email addrss and direct phone #

*** PHONE LOG 01/14/2015 04:13 PM US Mountain Standard Time SBuchanan Action Type:Incoming call

Cust states:

1. Needing to know if need to start insurance claim or if you are covering this

Writer states:

1. Apologized
2. Advised will have email sent for request of follow up

*** NOTES 01/14/2015 04:14 PM US Mountain Standard Time SBuchanan Action Type:Internal

Writer sent email to TL RHall request NCA follow up

CADETAIL

1. The owner of the vehicle is
2. Complaint of sunroof exploding while driving
3. The phone # for the customer is
Thanked and call ended

*** PHONE LOG 01/12/2015 01:33 PM US Mountain Standard Time JSinclair Action Type:Outgoing call
Wtr called customer who states:
1. I was driving and the sunroof just broke
Wtr states:
1. Apologized
(wtr took script)
2. Please allow two days for your case to be reviewed and for customer to be contacted
Thanked and call ended

*** NOTES 01/12/2015 02:47 PM US Mountain Standard Time JSinclair Action Type:Dealer contact
Dispatching case to NCA
Customer alleges sunroof exploded while driving
report taken, pictures attached to case

*** PHONE LOG 01/13/2015 09:59 AM Pacific Daylight Time SMarino Action Type:Outgoing call
Called dealer, VA026 - spoke to Joseph Butkiewicz, service mgr
1. Writer reviewed case with Mr. Butkiewicz
2. Writer requested pictures
3. Writer gave direct phone # and email address

*** NOTES 01/13/2015 02:49 PM Pacific Daylight Time SMarino Action Type:Dealer contact
Received email - pictures reviewed

Sent email to Joe Butkiewicz , service mgr @ VA026
1. After reviewing pictures: there is not any obvious signs of cause of the sunroof shatter, either due to external impact or not.
2. Advised KMA has authorized replacement of the sunroof as a one-time good will gesture on the behalf of the customer.

CADETAIL

*** PHONE LOG 01/14/2015 09:26 AM US Mountain Standard Time MBurgess Action Type:Ltr/email/fax sent Randy Weller stated

1. I was driving and the sunroof exploded
2. I was doing research it said this was a known issue
- 3 I just want it fixed if its faulty
4. Its at my house now
- 5 I was close to home so i drove it home

wtr stated

1. Apologized
2. Advised KIA will get involved
3. Advised wtr will complete report
- 4 Advised NCA will contact customer regarding concerns
- 5 KIA will repair veh for any defects of KIA
- 6 Provided case#

Randy Weller stated

- 1 Ok thanks

*** NOTES 01/14/2015 02:42 PM US Mountain Standard Time MBurgess Action Type:Dealer contact Dispatching to NCA for handling

- 1.Customer alleging sunroof exploded while driving
- 2 Wtr completed report
3. Cust requesting veh be repaired

CADETAL

MDL	MY	MDL_CD	DATE_MFG	DATE_WHL	DATE_TIS	PROI
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XM	201574242		9/15/2014	9/23/2014	9/30/2014	2014- 709
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CADETAIL

XM	201474442	12/2/2013	12/18/2013 3/26/2013	2013-812
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CADETAIL

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CADETAL

RTL_YR_MCD_OPT	CD_ACC	DLR	DLRNAME	ST
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AC BA1
BA6 BD4
BD5 HB6
HB7 LO7
PK2 SN7
CM CN CO
IL MUG
SPL TO 11

2014-09 60 18 LA040 DEALERSHIP ILA

CADETAIL

2014-03 50

BA1 BA2
BA4 BA6
BA9 HB6
HB7 LM5
LO7 PK2
TSA CM
CN CO 11
18 UT011

FIRST
CHOICE CAR
SALES, INC. UT

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CADETAL

da ISSU PFP WEEK

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